

Fax To:  
(704) 334-4194



Attn:  
Accounting

# WHOLESALE POLICY

• **Wholesale Only** - Accounts must be valid automotive business. We reserve the right to refuse any account.

• New customers are CREDIT CARD or C.O.D. Until authorized for checks. ACH-Fax voided company check for check payment by phone to Avoid C.O.D. charges.

**C.O.D. CHARGES AS FOLLOWS:** \$10.00 per box company checks & money order plus current ground rates.

**Local Delivery:** Free Delivery on orders of \$100 or More \*On orders of \$100 or less a Delivery charge of \$5.00 will be added

**UPS NO LONGER ACCEPTS CASH**

**FED EX GROUND:** \$10.00 per box for any C.O.D. /An additional \$10.00 per box for Cash-plus current ground rates.

• **FREIGHT PREPAID** on all orders over \$2,000, in most states. Regular ground service only. Excludes overnight delivery. Carolinas Auto Supply House **DOES NOT PAY** Re-Delivery Charges, Re-Consignment Charges or Residential Charges on ANY Freight Shipment. All freight orders under \$2,000 must be verified by customer prior to shipment (Same Day Shipping Guarantee Exclusion)

• All items are guaranteed against defects for **90 days** from date of original purchase unless otherwise stated by Carolinas Auto Supply House.

• **No gaskets can be returned** once seals are broken.

• Warranty is void on Cylinder Heads if Heat Tab is melted.

• Warranty on Electrical parts and Compressors is Exchange Only

**NOTE:** Compressor warranty void if drier is not replaced with each new (or rebuilt) compressor installed. Requires proof of purchase.

• Items are returnable within 30 DAYS with full money back (excluding shipping and handling charges), and **MUST BE IN RESALABLE CONDITION**. All returned items, including defective merchandise, must include copy of invoice or packing slip, in original box if applicable and shipped pre-paid.

**Any item returned after 30 days is subject to a restocking fee as follows:**

1 - 30 days	No Fee
31 - 90 days	10% Fee
91 - 6 months	20% Fee
6 months - 1 Yr	30% Fee
1 Yr. +	40% - 50%+

**NOTE:** All returns will be issued as credit to account. If customer requests refund, Carolinas will have to assume that the customer will no longer be doing business with our company.

- CAROLINAS' AUTO SUPPLY HOUSE, INC. Does Not Pay Labor Claims
- All shortages, mis-shipments or damaged goods must be reported to Carolinas WITHIN 48 HOURS OF RECEIVING ORDER.
- Shipping errors will be handled on an individual basis.
- Carolinas Auto Supply House does not accept C.O.D. or bus shipments.
- All Special Orders are NON-RETURNABLE.
- When items are out of stock, they will be

BACK ORDERED and automatically processed if it becomes available within 7 days of original order date. It is the customer's responsibility to cancel a back order within this 7 day period if the product is no longer desired. Back orders under \$25.00 are automatically cancelled.

- Returned Check Fee: \$35.00
- Credit Card charge back will result in permanent termination of account.
- Refused Shipments are charged \$20.00 per Box and customer is returned to credit card/ cash in advance status only for order following refusal.

**CUT HERE**

## APPLICATION FOR CREDIT / CHECK

Please Print Or Type

Firm Name \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

Owner/Responsible Party \_\_\_\_\_ State Tax I.D.# \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ Zip \_\_\_\_\_

Business Bank Name \_\_\_\_\_

Account # \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

### STOP HERE FOR CHECK APPROVAL ONLY

**CREDIT REFERENCES: (MAJOR SUPPLIERS) MUST BE AUTOMOTIVE RELATED & AT LEAST 1yr. OLD.**  
**\*\*IMPORTANT\*\* You Must Include COMPLETE Mailing Address & Phone# of Creditors for Approval**

1. Name \_\_\_\_\_ Account#(If Applicable) \_\_\_\_\_  
 Address \_\_\_\_\_ Phone: ( ) \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Fax: ( ) \_\_\_\_\_

2. Name \_\_\_\_\_ Account#(If Applicable) \_\_\_\_\_  
 Address \_\_\_\_\_ Phone: ( ) \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Fax: ( ) \_\_\_\_\_

3. Name \_\_\_\_\_ Account#(If Applicable) \_\_\_\_\_  
 Address \_\_\_\_\_ Phone: ( ) \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Fax: ( ) \_\_\_\_\_

Mail to: Carolinas Auto Supply House, Inc. P.O. Box 36409, Charlotte, NC 28236

Allow Minimum 4 Weeks for Approval

CF101 05/25/2016